

## Warranty Information

### Who Are We:

This warranty is being given to you by LEVOLOR®

### What Is Covered:

All products are warranted against defects in materials and workmanship.

### Who Is Covered:

This warranty extends only to you as the original purchaser.

### What Is Not Covered:

This warranty does not cover normal wear and tear or any damage or loss caused by abuse or misuse or improper installation.

All materials can lose original intensity after long exposure to the sun. When left for extended periods in direct sunlight, plastics and pvc tend to crack and discolor. All cords will eventually wear out. LEVOLOR considers these things normal wear and tear not covered by this warranty. Colors and textures vary from lot to lot and may not exactly match sample swatches or previous purchases. Products ordered outside of the recommended manufacturing specifications (oversized blinds) are not covered by this warranty. All products/sku's discontinued in the normal course of business are specifically excluded from our warranty.

### For How Long:

This warranty coverage will be for as long as you, the original purchaser, own our products. Any implied warranties which you may have are in duration to the time during which you, as the original purchaser, own our products. Some states do not allow limitations on how long an implied warranty lasts.

### What Will We Do:

If your product is defective during the warranty period we will, at our option, either repair or replace, without charge, that defective product. This shall be your sole remedy under this warranty.

### No Liability For Incidental Or Consequential Damages:

Repair or replacement of defective products are your sole remedy under this warranty and incidental or in no event shall we be liable for transportation costs to or from the dealer, costs of removal or reinstallation of our products or incidental or consequential damages. Some states do not allow the exclusion of incidental or consequential damages, so the limitation or exclusion may not apply to you. Please inspect orders upon receipt before taking them to the installation jobsite. If you are in need of spare parts to keep on hand, please feel free to call our customer service department and we will gladly send them to you.

### Motorization Or Multiple Blinds:

Products with motorization carry a 5 year warranty on the motor. We do not recommend multiple blinds on one headrail over 108". Unless blinds over 108" are delivered via LEVOLOR delivery truck to your place of business we will not guarantee freight damage or repair/remake under our existing warranty. All costs associated with freight damage are the sole responsibility of the dealer. It is our recommendation that 2 or 3 individual blinds are ordered with one common valance in order to avoid possible freight damage.

### How To Get Service:

To obtain service under this warranty, return your products along with the original sales receipt to the dealer from which it was purchased. You will be responsible for transporting the product to and from the dealer.

### Your Rights Under State Law:

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.